

LEVEL 3[®] DEDICATED INTERNET ACCESS

IN BUSINESS, CONNECTIONS ARE EVERYTHING

As people increasingly rely on virtualization, it's critical the Internet enhances business performance and doesn't deter from it. A quicker connection can positively affect your customers' experience and set you apart from competitors. To maximize internal operations, every transaction needs to take place securely, reliably and in real time — no matter where your employees or suppliers are located.

At Level 3, we know you not only need an Internet connection that exceeds expectations, but also a provider that offers comprehensive solutions for all of your business requirements. The Level 3[®] Dedicated Internet Access (DIA) service combines vital business Internet features with maximum global reach and scalability.

Business Solutions

Benefit from the greater operational efficiencies of a single provider solution: Level 3 Internet Services provide fast, reliable global Internet access over our high performance, diverse network. We provide connectivity in 60+ countries, serving more than 500 global markets with over 42 Tbps of global throughput. Our network features over 21 Tbps of global peering capacity, and spans 200,000+ route miles globally with extensive off-net access solutions across North America, Europe, Latin America and Asia Pacific.

Security: The Level 3 Security Operations Center (SOC) works both pro-actively and reactively every day to keep our customers safe from nefarious attacks through 24/7 monitoring and mitigation. This proven in-house expertise, combined with centralized network level security, helps ensure a fast and secure connection. We strive to maintain a clean network, and offer a full suite of Level 3 Security solutions for protection and network performance.

Operational Efficiency: Simplify and streamline business operations with flexible access, bandwidth and billing options that seamlessly accommodate your changing needs. Benefit from easy access, always-on online support through our MyLevel3SM portal, or turn to our 24 x 7 support center. All Level 3 services are backed with SLAs.

Deliver a proven Customer Experience: Level 3 supports all phases of the customer service life cycle. Let us help provide high-quality access to your online assets, cloud technology, and converged networking solutions to support your customers, employees and partners. As a high availability, globally connected Internet service provider (ISPs), Level 3's Internet Services can help you reach destinations quickly with fewer hops, for a high-performance experience with uniform upload and download speeds.



Technical Features / Capabilities

- A comprehensive suite of high-quality, high-speed Internet options:
 - Ethernet connections from 10/100 Mbps ports to 10Gbps ports
 - Packet over SONET/SDH (POS): OC3/STM1, OC12/STM4, OC48/STM16, OC192/STM64
 - Serial: DS1, DS3
- Flexible billing solutions - flat rate, usage-based and aggregate billing options
- Efficient online service management that includes MyLevel3 Portal with access to billing, interactive network utilization reports, managing trouble tickets and real-time SLA reports
- Internet Security: Our standard network security includes temporary IP filtering through null routes and limited ACL filtering upon request
- Support for IP addressing, IPv4 and IPv4/IPv6 dual-stack, DNS, BGP or static routing
- 24 x 7 dedicated operational support from experienced IP and Security professionals

Why Choose Level 3 for Internet Services?

The Level 3 Internet Services are recognized by global enterprises for scalability, availability and reliability.

Level 3 delivers:

- Reliable, global backbone connecting six continents and more than 60 countries
- Scalable, enterprise-grade, high speed dedicated Internet access
- Expansive peering arrangements serving over 500 global markets
- Fewer network hops for a high quality connection with speed and resiliency
- Full suite of Level 3 Managed Security Services for greater protection and network performance, with around the clock security vigilance provided by Level 3's Security Operations Center (SOC)

Available Level 3 Security Solutions

Level 3SM Managed Security Services: Premises or network-based firewall, intrusion detection, prevention and unified threat management (UTM)

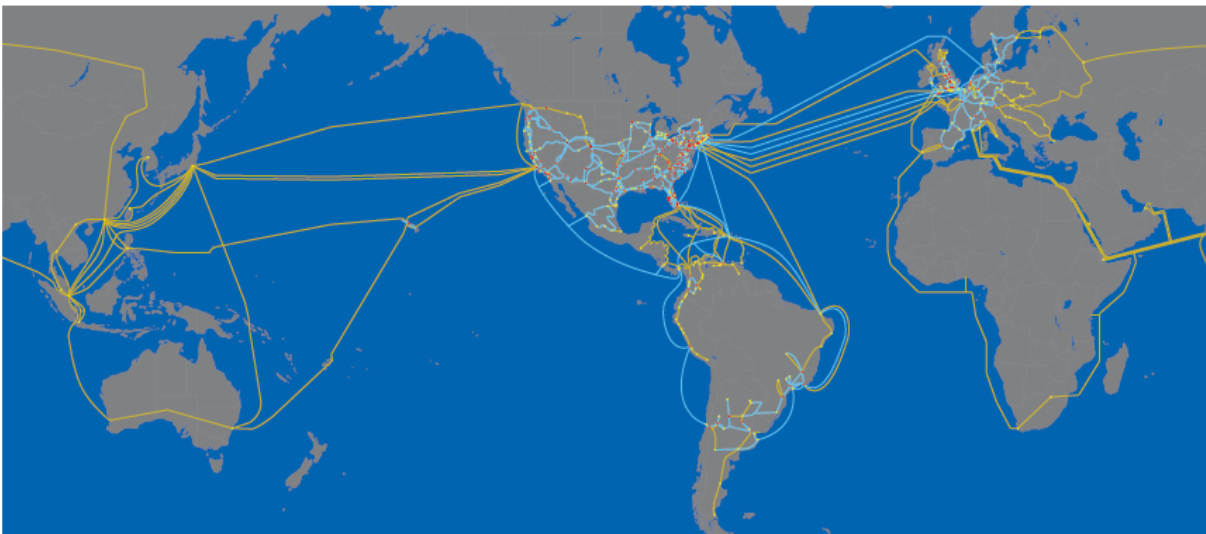
Level 3SM DDoS Mitigation: On-demand or always-on mitigation pulling customer traffic through route redirection (BGP configuration or DNS redirect) onto Level 3's global mitigation network scrubbing centers for cleansing

Level 3SM Network Protection: Subscription-based IP filtering with permanent ACLs, SLAs and Security Operation Services

Level 3SM Professional Security Services: Assist in testing and assessing an organizations environment to identify critical vulnerabilities. Helping to develop a comprehensive security plan including a path with recommendations to remediate vulnerabilities

Simplified IT Management

- Flexible service management options through the MyLevel3 Portal
- Reliable bandwidth, scalable Ethernet services and managed router services, all with multiple pricing options
- Staff of solution architects dedicated to finding the best services to meet your business needs
- 24 x 7 technical support
- SLAs and rapid activation and provisioning intervals



Patrick Russo
patrick.russo@covest.com
216.325.5128



Simona Potocar
simona.potocar@level3.com
440.364.0760

